

## Automatic Dependent Care Reimbursement Process

The Automatic Dependent Care Reimbursement Process is a great way to save time and paperwork. This process will allow you to submit one claim for the entire plan year and receive reimbursement as payroll deposits are posted.

**To qualify for this service, you must meet the following criteria:**

- You incur consistent dependent care expenses throughout the plan year;
- You use the same dependent care provider throughout the plan year;
- You are able to obtain a statement or signature from your dependent care provider in advance of the services.

### ***Tips to Avoid Denied Claims:***

- ▶ *Please do not submit your reimbursement requests prior to the start of the plan year. Although you may have pre-paid for your dependent care services, IRS regulations prohibit reimbursement until after the service has been rendered.*
- ▶ *Be sure to include your provider's tax ID number, Social Security Number or tax-exempt status.*

If you meet the criteria listed above and would like to take advantage of the Automatic Dependent Care Reimbursement process, please complete a **Reimbursement Request Form for Flexible Spending Accounts**, then attach the appropriate statement or receipt from your dependent care provider and submit it to:

**Group Dynamic, Inc. Reimbursement Team**

**Email Claims to:** [claims@gdynamic.com](mailto:claims@gdynamic.com)

**Fax Claims to:** (207) 518-5200

**Mailing Address:** 411 U.S. Route One, Falmouth, ME 04105

We encourage you to ask questions if you are unsure about this option or if you would like additional information. Please call 207-781-8800 or 1-800-626-3539 and ask for the Reimbursement Team.



**Flexible Spending Account  
REIMBURSEMENT REQUEST**

Please staple receipts to back of form

This form should not be used for debit card substantiation or HRA claims.

EMPLOYEE INFORMATION	
Employee Name	Last 4 digits of Social Security #
Employer	Plan Year

DEPENDENT CARE (Child Care, Elder Care)					
Provider Name	Provider SS # or Tax ID #	Services for (Name)	Relationship/Age	Dates of Service	Amount
<b>TOTAL ▶▶</b>					

DEPENDENT CARE PROVIDER (if you don't have a receipt, this section must be completed)			
Provider's Name		Provider's Social Security #/Tax ID #	
Provider's Address	Street	City	State
I certify that I have provided the services as listed above.			Date
Provider's Signature <b>X</b>			

MEDICAL CARE (You may copy form if needed for additional expenses or attach an itemized list)				
Provider Name	Service(s)/Item(s) Purchased	Services for (Name/Relationship)	Date of Service	Amount
Mileage Reminder	You are eligible for reimbursement for mileage to and from an eligible medical appointment.		Number of miles x 0.19	
<b>TOTAL ▶▶</b>				

I request reimbursement for my dependent care and/or medical care expenses as itemized above. Enclosed are receipts which state: Date of service, provider name, type of service, and fee charged for the service. My signature below acknowledges my understanding of the following: 1) The expenses listed above have not been reimbursed nor will I seek reimbursement for these expenses from any other source. 2) The expenses must qualify for reimbursement under the Internal Revenue Code. 3) Reimbursed expenses cannot be claimed as credits or deductions on my personal income tax. 4) Participation in a Medical FSA may disqualify me and/or my spouse from participation in a Health Savings Account (HSA). 5) I have retained copies of the documentation submitted with this request as these materials will not be returned to me. 6) The expenses listed above were incurred by myself and/or my eligible dependents as defined by the IRS.

<b>Signature Required</b> ▶▶	Date
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**Reimbursement requests must be received before 12 Noon (ET) on Tuesdays for processing that week. Requests received after this time will be processed the following week. You may e-mail your completed claim form and required documentation (receipts) to: [claims@gdynamic.com](mailto:claims@gdynamic.com)**

**E-MAIL TO:** [claims@gdynamic.com](mailto:claims@gdynamic.com)  
**MAIL TO:** Group Dynamic, Inc. Reimbursement Benefits, 411 U.S. Route One, Falmouth, ME 04105  
**FAX TO:** Reimbursement Benefits at 207-781-3841  
**PHONES:** 207-781-8800 • MAINE 800-564-FLEX • US 800-626-FLEX  
**WEBSITE:** [www.gdynamic.com](http://www.gdynamic.com)

## DEPENDENT CARE EXPENSES

1. **Complete all pertinent information on the Reimbursement Request Form.** If you have any questions or need assistance in filing this form, please call 1-800-564-3539 within Maine or 1-800-626-3539 from elsewhere in the U.S. We will be happy to assist you.
2. Attach a copy of the invoice showing the provider's name and address, dates of service, and the expense incurred. If your daycare provider does not issue statements, you may complete the information on the front of the Request Form. Simply have your provider sign the form in the appropriate space as verification of the information that you have provided.
3. Third party verification is required; therefore, canceled checks, check copies or credit card statements may not be used as documentation.
4. Retain originals of the invoice(s) and Request Form submitted for your personal tax records, as those you submit cannot be returned to you.
5. Incomplete Reimbursement Request Forms or those lacking proper documentation will not be processed. You will receive a letter of explanation.

## MEDICAL CARE EXPENSES

1. **Complete all pertinent information on the Reimbursement Request Form.** If you have any questions or need assistance in filing this form, please call 1-800-564-3539 within Maine or 1-800-626-3539 from elsewhere in the U.S. We will be happy to assist you.
2. Attach copies of the invoices for services received. The documentation submitted must include the provider's name, address & credentials, dates of service, description of service and the expense incurred.
3. If a service has been partially covered by insurance, send a copy of the Explanation of Benefits (EOB) received from the insurance company. Request only the amount you will actually be paying. You cannot be reimbursed for items that will be paid by your insurance.
4. Third party verification is required; therefore, canceled checks, check copies or credit card statements may not be used as documentation.
5. Retain originals of the invoice(s) and Request Form submitted for your personal tax records, as those you submit cannot be returned to you.
6. Incomplete Reimbursement Request Forms or those lacking proper documentation will not be processed. You will receive a letter of explanation.
7. In certain instances, a statement from your health care provider may be necessary to verify the medical necessity of a procedure or prescription.